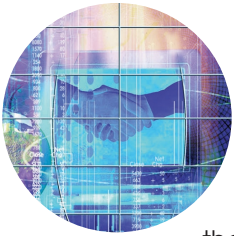


# Enterprise Connectors

## Add value to your framework

The IT infrastructure that supports today's dynamic eBusiness is likely to encompass technologies ranging from legacy mainframes and networks to PC-based client/server platforms to the Internet, intranets, and mobile computing. To stay on top of this increasingly diverse IT environment, many companies have invested heavily in enterprise management frameworks.



Leverage this investment by integrating the power of Heroix eQ™ Management Suite with your enterprise framework. Our Enterprise Management Connectors enable Heroix eQ products to report problems directly to your framework console, whether it be the Tivoli Enterprise Console® (TEC), HP® OpenView, or CA Unicenter TNG®. Vendor-specific APIs provide a direct, tightly integrated interface to each individual framework. What's more, the Heroix event distribution architecture provides guaranteed message delivery regardless of network problems, far surpassing the reliability of SNMP.

Heroix eQ's intelligence prioritizes and filters the events it sends to your console. Its notification actions (which include email, paging, and the Web Event Monitor) are taken based on the nature and severity of the problem and

can be used to supplement those of your framework. If desired, Heroix eQ products can continue to correct problems behind the scenes, without human intervention.

By connecting Heroix eQ to your framework, you gain an integrated view of your entire eBusiness enterprise, a single interface for managing events from all sources, as well as the power and intelligence of Heroix's proven monitoring and management technology.

### Heroix eQ helps you to:

- ▶ Automatically correct system and application problems before they disrupt business
- ▶ Enhance the power of your framework to consolidate management
- ▶ Guarantee message delivery to the framework
- ▶ Minimize network overhead
- ▶ Focus attention of IT staff where it's needed most
- ▶ Reduce training costs by leveraging staff's familiarity with your framework console



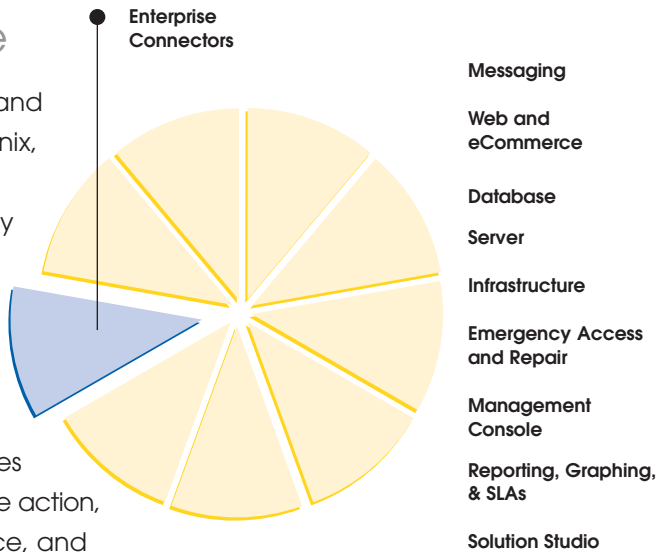
# Summary

## Features

- Enterprise Management Connectors tightly integrate Heroix eQ with the Tivoli Enterprise Console (TEC), HP OpenView, and CA Unicenter TNG
- Heroix event distribution architecture delivers messages to your framework with guaranteed reliability
- Heroix eQ can fix problems automatically and can prioritize and filter the messages it does send based on the nature and severity of the problems still unresolved
- Your framework gains monitoring depth and breadth, while still presenting a single integrated view of your enterprise

## Heroix eQ Management Suite

The Heroix eQ Management Suite unifies monitoring and management across Windows NT®, Windows® 2000, Unix, Linux®, OpenVMS™, and Novell® NetWare® platforms. From a single interface, this multiplatform software family detects and resolves complex application, system, and network problems so your business can achieve the highest levels of IT availability and performance. Built-in intelligence, adaptable automation, and enterprise extensibility bring better results with less effort. Heroix eQ provides the cross-platform capabilities you need to identify issues proactively, initiate corrective action, prevent costly reboots, report and graph performance, and document compliance with service level agreements.



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