

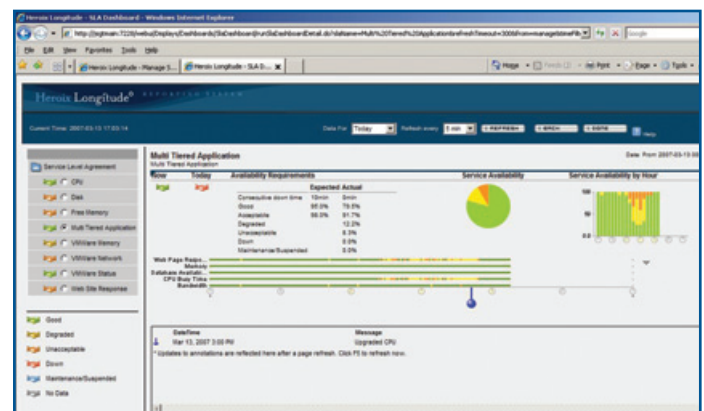
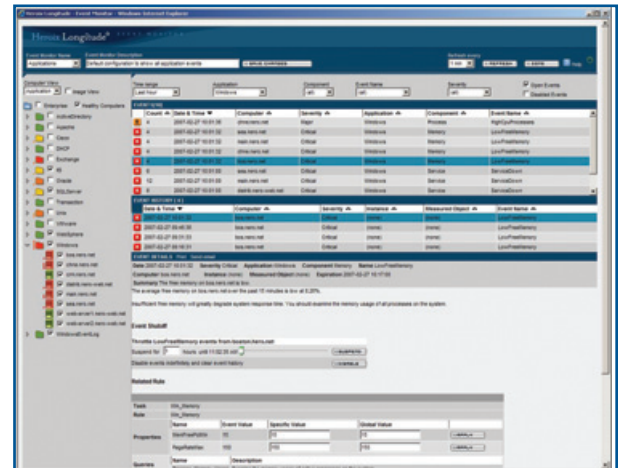
Full-featured application and network monitoring — simplified

Heroix Longitude is the powerful, simple, and easy to use application performance and network monitoring software that helps you manage your IT infrastructure for maximum performance and availability. Award-winning Longitude delivers the automated, multiplatform capabilities you need to support the highest possible service levels for your organization.

With no agents to install and a wealth of packaged monitoring solutions, Longitude lets you get started in minutes. Then use the Web-based interface and real-time Event Monitor to view how your environment is performing, receive proactive alerts, reveal root causes, automate corrective actions, tailor your monitoring, set up service level agreements (SLAs), and generate performance reports. Enterprises large and small value Longitude for its effectiveness, simplicity, and affordability.

Key Features

- Hundreds of vital operational metrics and key performance indicators monitored out of the box
- Monitors broad spectrum of operating systems, network devices and applications
- Proactive alerts and actions
- Real-time Event Monitor serves as central console
- Real-time Statistics Dashboard
- Integrated performance reports and graphs for root cause analysis, resource planning, and documenting service levels
- Visibility into business service levels with user experience monitoring and SLAs
- Built-in best practices
- Easy to tailor



Map and view monitored components by logical or physical hierarchy; view service levels from a business perspective.

Maximum Results with Minimum Effort and Cost

- Agentless
- No prerequisite software
- Deploys immediately
- Web-based interface lets you monitor from anywhere
- Speeds troubleshooting: drill down for details and customize without leaving the Event Monitor
- Identifies root causes
- Scales to any size enterprise
- Detailed visibility into multi-tiered applications & business processes

HEROIX

Find it. Fix it. Forget it.

www.heroix.com

Get the Longitude monitoring package that's right for you

Key Features

| | Longitude® Standard Edition | Longitude® Professional Edition | Longitude® Enterprise Edition |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|---------------------------------------|-------------------------------------|
| Operating System & Device Monitoring Microsoft® Windows Server™, Microsoft Windows® XP, Windows Vista®, Red Hat® Linux, SUSE® Linux, IBM AIX®, Hewlett-Packard HP-UX®, Sun Solaris™, VMware® ESX, Cisco® devices | ✓ | ✓ | ✓ |
| Web-Based UI | ✓ | ✓ | ✓ |
| Event Monitor with Computer View | ✓ | ✓ | ✓ |
| Alerts and Actions Events, email, SMS paging, OS command | ✓ | ✓ | ✓ |
| Windows Event Log Consolidation | ✓ | ✓ | ✓ |
| Standard Command and Control Tailor thresholds; enable/disable rules | ✓ | ✓ | ✓ |
| Real-Time Statistics Dashboard | ✓ | ✓ | ✓ |
| Standard Reporting Interactive reporting, save/email/print reports, library of performance & event reports | ✓ | ✓ | ✓ |
| Application Monitoring Microsoft IIS, Apache™ Web Server, Oracle®, Microsoft SQL Server, MySQL, Microsoft Exchange Server, Citrix, DHCP, Active Directory, Dell OpenManage™, HP Systems Insight Manager, IBM® Director | | ✓ | ✓ |
| Network devices: SNMP Studio Allows addition of monitoring solution for any device that uses a MIB | | ✓ | ✓ |
| Syslog Monitoring | | ✓ | ✓ |
| SNMP Trap Monitoring | | ✓ | ✓ |
| Event Monitor with Application View | | ✓ | ✓ |
| Alert and Action Schedules | | ✓ | ✓ |
| Event Escalation Escalation based on single condition with ability to edit event text | | ✓ | ✓ |
| Active Directory Authentication Option | | ✓ | ✓ |
| Data Export | | ✓ | ✓ |
| Enterprise Command and Control Auto-discovery, computer properties, user-defined views, role-based security | | | ✓ |
| SLA Dashboard Visibility into performance of multi-tiered applications and business processes, and their underlying IT components | | | ✓ |
| Enterprise Reporting Scheduling, annotations, archived report portal, SLA reports | | | ✓ |
| Event Correlation Correlate multiple conditions affecting a single business service | | | ✓ |
| Customizable Event Monitor with Topology View | | | ✓ |
| User Experience Monitoring Synthetic Web Transactions | | | ✓ |
| Send SNMP Traps | | | ✓ |
| J2EE Application Monitoring BEA WebLogic®, IBM WebSphere®, JBoss® | | | ✓ |
| Transactions per Managed Device Standard: DNS, FTP, HTTP connect, HTTP URL, NNTP, Ping, Ping critical, Port, SMTP, SQL connect, SSH, Telnet, Unix connect, Unix process, Windows process, WMI connect Standard+: Standard plus File content, File existence, Named service, SQL query, Unix script, Windows script, Windows share | 3 Standard | 4 Standard+ | ✓ |



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Hardware and Software Requirements

Longitude Server: Windows 2003 Server; minimum of 2.4GHz Intel Pentium® 4 or Xeon® processor, at least 1GB main memory, and 5GB of disk space; 100Mb Ethernet adapter

Browser Support: Internet Explorer® 7 or higher, or Mozilla Firefox® 1.5 or 2.0

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